



Imagine a Network That Never Fails

Virtual Safety Net

As an IT Administrator or Network Manager, you know the stresses and challenges of your environment better than anybody. You are praised for managing your organization's network, yet you feel frustrated because most of your time is spent fighting fires rather than working on higher-valued projects. At the end of the day, are you thinking: ***"There must be a better way to manage all of this"***?

Now, imagine a program that lets you continually have insight into the health and inner workings of your network...

Imagine a program that will allow you to predict and prevent most of your network issues, therefore greatly reducing the amount of time spent fighting fires...

Imagine a program that enables you to pinpoint the root cause of problems in seconds (when they do arise), allowing you to begin remediation immediately...



With Coast Range Technologies "Coast Assist program", we can bring structure to your day and reduce anxiety within your IT department through access to our award-winning performance monitoring solution. If required, you will also have priority access to supplemental service support from our team of highly experienced specialists. All this for a fraction of the cost of hiring an additional resource!

Benefits

- **Significantly improved efficiency of your IT department without additional headcount.** No more emergency calls! You will know ahead of time who needs support and will be able to schedule it, allowing more time to focus on higher valued projects
- **Access to real-time key network information** resulting in less downtime and improved system performance
- **Higher levels of security and reliability** within your IT environment through automated patch management (when selected), removing the daunting and time consuming task of manually updating all desktops and servers
- Getting your IT budget will now be a breeze thanks to **comprehensive trending reports and analysis** to help explain current and future IT expenditures
- **Cost effective access to specialized skills** to augment the skill set of your existing team members, should you require them



Category	Coast Assist
Network Monitoring	
File Server, Mail Server, Application Server, Web Server, Data Server, Backup Server	\$30 / device / month
Firewall	\$15 / device / month
Router	\$15 / device / month
Switch (up to 48 ports)	\$5 / device / month
Desktop	\$5 / workstation / month
	\$5 / printer / month
Network Support	
Discounted Remote Support	Remote network administration
Discounted On-site Support	On-site network administration
Discounted Block of Hours (10 hours minimum)	Remote/On-site network administration
Remote response	2 hour response
Onsite response	4 hour response for critical issues NBD response for non-critical
Additional Services	
Patch Management	Windows patch management \$30 / device / month
Spam and Virus Mail Filtering	\$4 / user / month



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Get in control

